

# Mohammad Mouaz Alkholy

Professional Services Consultant @ Yomly | Solutions Delivery | Full-Stack Web Developer  
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## PROFESSIONAL SUMMARY

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Professional Services Consultant at Yomly with a strong full-stack web development background and practical experience at the intersection of customers, processes, and technology. Experienced in solution delivery, implementation support, root-cause analysis, production troubleshooting, and cross-functional coordination with Product and Engineering teams. Comfortable translating business requirements into reliable configurations and clear stakeholder updates, while also going deep into technical details when needed. Long-term focus on software engineering, scalable web systems, and practical automation. Based in Dubai.

## CORE SKILLS

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Professional Services / Solutions Delivery | Customer Implementations | Stakeholder Communication | UAT Validation  
Root-Cause Analysis | Production Troubleshooting | Process Improvement | Documentation | Cross-Functional Coordination  
Full-Stack Development | Laravel | PHP | JavaScript | TypeScript | REST APIs | SQL  
MySQL | PostgreSQL | AWS | Docker | Vue.js | React | CI/CD | Web Product Delivery

## EXPERIENCE

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### Professional Services Consultant | Yomly

*Nov 2023 - Present | Dubai, United Arab Emirates*

- Delivered customer-facing implementations, configurations, and solution rollouts across multiple client environments.
- Investigated complex production issues using structured troubleshooting and root-cause analysis to drive stable outcomes.
- Translated business requirements into reliable system configurations, workflow adjustments, and process improvements.
- Partnered with Product and Engineering teams to reproduce issues, validate fixes in UAT, and support production releases.
- Standardized repeatable setups and documented common patterns and best practices to improve delivery consistency.
- Built strong hands-on specialization in the Leave module, including workflow and approval configurations, complex investigations, and production issue troubleshooting.

### Freelancer | Freelance

*May 2019 - Present*

- Worked on independent web development and technical solution delivery engagements for different business needs.
- Supported project implementation, customization, and problem solving across web-based products and services.

### Full-Stack Web Developer | FoodVibes

*Dec 2020 - Oct 2023*

- Designed and developed the main platform, including the CMS used to manage application content and operational workflows.

- Built and maintained APIs supporting customer-facing mobile applications, including user, restaurant, and driver flows.
- Handled deployment, server maintenance, and environment setup to support reliable application delivery.
- Worked with technologies including Laravel, MySQL, AWS, Docker, Vue.js, and Bootstrap.

### **Backend Developer Support | CodersDC**

*Nov 2021 - Mar 2022 | Damascus, Syria*

- Supported backend delivery activities and helped maintain continuity across live and in-progress web application projects.
- Contributed to issue handling, coordination, and technical follow-up across backend-related tasks.

### **Web Application Supervisor | CodersDC**

*May 2020 - Oct 2021 | Damascus, Syria*

- Supervised web application delivery across multiple projects and supported team execution and technical direction.
- Helped coordinate development flow, task follow-up, and production readiness for customer-facing solutions.

### **Backend Team Leader | CodersDC**

*Dec 2019 - Apr 2020 | Damascus, Syria*

- Led backend development efforts and supported team planning, delivery quality, and technical decision making.
- Contributed to backend architecture and implementation across a range of web platforms.

### **Back End Developer | CodersDC**

*Dec 2018 - Dec 2019 | Damascus, Syria*

- Designed and developed web solutions including e-commerce, VOD, IPTV, and transcoding-related platforms.
- Supported deployment and server setup from scratch, including work related to hosting environments and production readiness.
- Worked with technologies including Laravel, MySQL, Node.js, JavaScript, Vue.js, jQuery, Bootstrap, and CentOS.

### **Web Developer | Pioneers Network**

*Sep 2018 - Dec 2018 | Damascus, Syria*

- Worked with the backend team on real projects and delivered pages and feature enhancements for different solutions.

### **Technical Support | Al-Houri Company**

*Aug 2015 - Jan 2017 | Damascus, Syria*

- Provided technical support and day-to-day troubleshooting assistance for operational issues and user needs.

## **EDUCATION**

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<b>Bachelor's Degree, Computer Technologies - Damascus University, Applied College</b>	<i>2015 - 2019</i>
<b>Diploma, Network Engineering - Damascus University, Technical Computer College</b>	<i>2013 - 2015</i>

## **LANGUAGES**

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Arabic: Native | English: Professional working proficiency